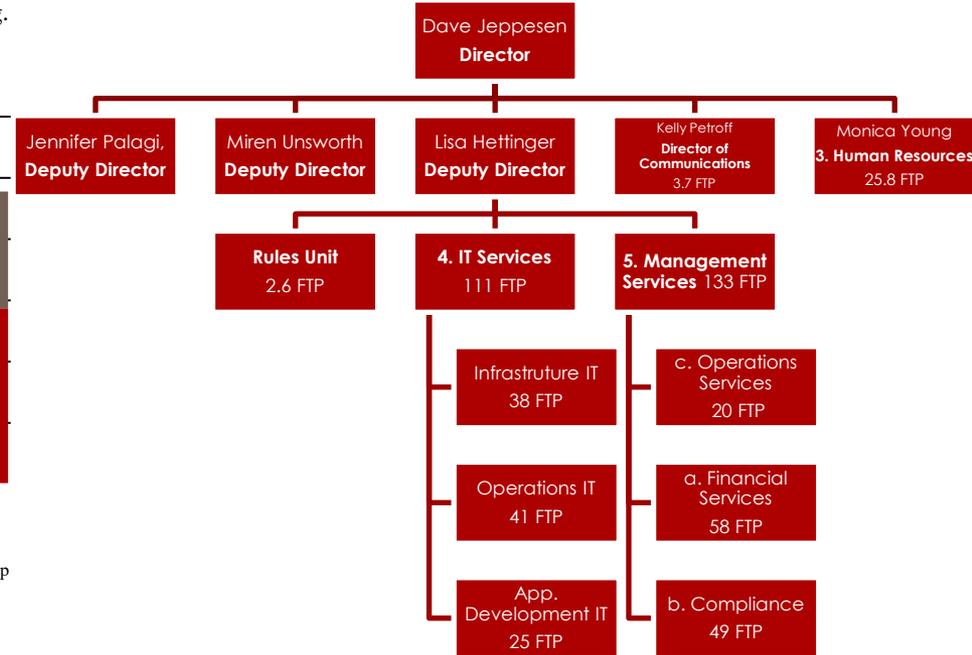
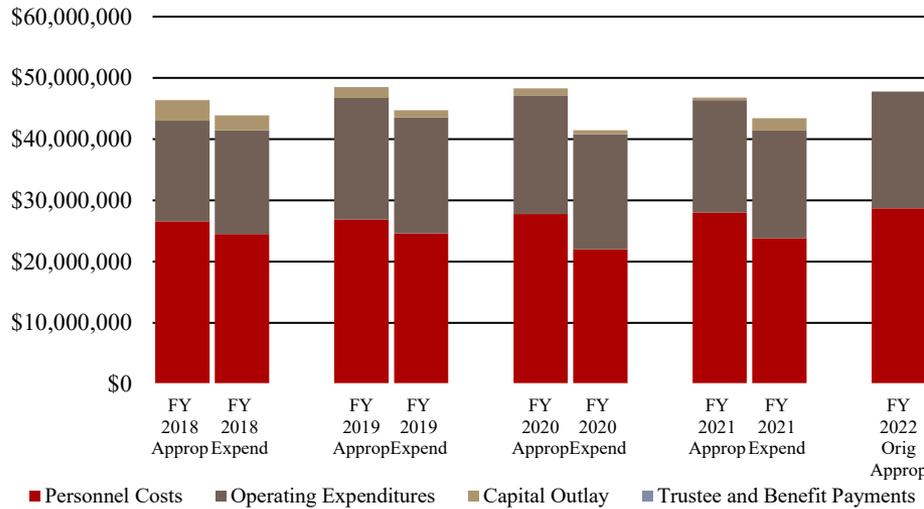




**Agency Summary & Statutory Authority**

Indirect Support Services provides administrative functions for the Department of Health and Welfare: (1) Office of the Director provides central policy direction; (2) Office of Legal Services provides legal advice, monitoring, and litigation services; (3) Office of Human Resources provides human resource functions, which include civil rights, workforce development, recruitment, process and system research, and employee relations; (4) Division of Information Systems plans and operates all data processing and IT activities; and (5) Division of Management Services, which contains three bureaus: (a) Bureau of Financial Services manages the budget and cash flow, controls the accounting and reporting process, performs internal reviews, and processes all personnel actions; (b) Bureau of Compliance provides support to the department's public assistance programs through the following units: (i) Criminal History; (ii) Internal Audit; (iii) Fraud Analysis; (iv) Medicaid Program Integrity; and (v) Welfare Fraud Investigations; and (c) Bureau of Operational Services manages physical assets, contracts, and purchasing.

**Total Appropriation and Actual Expenditures**



- The Indirect Support Services is authorized 288.60 FTP
  - The General Fund accounts for 84% of the appropriation, while dedicated funds (through receipts) account for 16%
- Broken into five internal programs, anticipated all fund spending breaks down by the following for FY 2022:
  - Director's Office: 19.31%
  - Financial Services: 21.07%
  - Audit and Investigations: 13.7%
  - Information Technology: 37.76%
  - Operational Services: 8.16%